

*We aim to increase the reach of Hospice services and the quality of our care.*



## Develop Sustainable Partnerships

- Assess the possibility of formal partnership with St. Michael's Hospice to share resource and develop services
- Further relationship with ICB to influence the direction of PEOLC provision within Hampshire
- Build relationships across local healthcare to improve end of life care, including PUH, Nursing Homes and Primary Care



## Financially Balanced and Self-Sufficient

- Eliminate deficit operating budget
- Approve NHS-style contracts and increase financial contribution from ICB to deliver contractual obligations
- Complete a full review of contracts, SLAs and operations to increase efficiencies and reduce overheads
- Develop donor stewardship programme to enhance relationships and achieve growth at mid, and high, level supporters



## Enhance Training, Education and Invest in our People

- Improve education opportunities including apprenticeships, HSC work placements, shared hospice training and CIOF
- Further develop Nurse Competencies Framework to ensure clinical excellence in the delivery of Palliative Care
- Re-launch AfC matched pay scales
- Increase use of AI to improve efficiencies
- Build a culture of togetherness focussing on values-linked behaviours



## Invest and Extend our Services

- Enhance 24/7 Hospice at Home and extending admission times to increase patient reach and reduce hospital admissions at end of life
- Enhance LWS provision by developing outreach posts
- Grow Child Support Services to replicate for other hospices as a centre of excellence
- Increase data capture to improve patient outcomes
- Be compliant in 5 CQC domains
- Extend community reach to encompass the last year of life