

## Rowans Hospice Lottery – RAFFLES : Full Terms and Conditions

1. These terms and conditions are the Raffle Rules. By entering the raffle, entrants agree to be bound by these rules.
2. This raffle is being promoted on behalf of The Rowans Hospice
3. For the purpose of the Gambling Act 2005, this raffle is defined as a ‘Society Lottery’.
4. This raffle is licensed by the Gambling Commission
5. To enter the raffle, you must be a resident of United Kingdom, aged 16 (sixteen) or over
6. All tickets shall be priced at £1 per entry
7. All raffle ticket sales are final and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per ticket to enter the raffle does not guarantee that they will win any prize
8. The draw for the prizes will be made at the venue & date listed on the raffle ticket. You do not need to be present at the draw to win a prize in the raffle.
9. In the event that the venue stated is not available, the draw will continue to take place at the time stated, but at Rowans Hospice
10. Any cash prizes will be awarded in the form of a cheque in the name of the entrant only
11. Full payment for each ticket must be received either in the form of cash, cheque or debit card before the ticket can be entered into the draw. Only tickets for which full payment has been received are eligible to win a prize
12. The winners of the raffle prizes will be notified by telephone call or letter
13. All entrants are solely responsible for providing Rowans Hospice with their accurate and up-to-date contact details and Rowans Hospice will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising Rowans Hospice of the change
14. By accepting the prize, the winner agrees to take part in promotional activity and Rowans Hospice reserves the right to use the name and postal town of the winner, their photograph and audio and/or visual recordings of them in any publicity unless prior notification has been received
15. Each raffle ticket number is unique to that raffle.
16. Rowans Hospice shall not be liable to the member for any loss or damage suffered or arising from:-
  - Any delays or failures in the postal service or other delivery methods used by Rowans Hospice or the member from time to time
  - Any delays or failures in any software or other systems used by Rowans Hospice for the administration of the raffles
  - Any delays or failures in the Banking systems used by Rowans Hospice or the member
  - Any refusal by Rowans Hospice to accept the purchase of a ticket by an individual
  - Any failure to enter a chance in the draw
  - Any event beyond the reasonable control of Rowans Hospice

17. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and Rowans Hospice
18. Any complaints relating to the raffle should be sent in writing to the Lottery Promoter, Alison Calver at Rowans Hospice giving full details of the complaint and supporting documentation
19. Rowans Hospice is committed to protecting the members' privacy. Data that is collected from the member is used lawfully in accordance with the General Data Protection Regulations 2016 and is used solely for the purpose of processing raffle chances, informing winners that they have won a prize, and keeping supporters up-to-date with what is happening at Rowans Hospice, if they have chosen to receive this information
20. Rowans Hospice will retain all sold raffle ticket stubs for 28 days after the date of the draw in case of a query, after which date all non-winning ticket stubs will then be securely destroyed
21. Any member has the right to access the information held about them. To obtain this information, please contact the Lottery Promoter, Alison Calver in writing at Rowans Hospice
22. Rowans Hospice will not sell, rent or grant access of any personal data to any third party without express prior permission
23. In the event of any dispute regarding the rules, the decision of Rowans Hospice shall be final and no correspondence or discussion shall be entered into
24. Rowans Hospice reserves the right to amend these rules at any time. If the Hospice does this, it will publish the amended rules
25. Rowans Hospice reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules
26. Rowans Hospice senior member of staff responsible for the promotion of the raffle is Alison Calver
27. Each entrant should retain a copy of these terms and conditions for their reference
28. This raffle is a form of gambling. Participants are encouraged to gamble sensibly. Should any participant feel that they need help with their gambling, we would suggest that you visit the [GAMBLEAWARE](#)/[GAMCARE](#) websites where independent information and help is available
29. A copy of these rules may be obtained by sending a stamped addressed envelope to Rowans Hospice at the address below
30. The Laws of England and Wales shall govern the interpretation and/or enforcement of these terms and condition and Rowans Hospice and all entrants hereby submit to the exclusive jurisdiction of the English courts

Rowans Hospice Lottery, Purbrook Heath Road, Waterlooville, Hampshire, PO7 5RU